

# FAQ

## **1. *What are the rewards and savings Mobisite?***

Our rewards and savings mobisite are a mobile internet site that helps you save money and redeem rewards while you shop, dine, or engage in various activities.

## **2. *How does the Rewards Mobisite work?***

The mobisite works by offering you cashback, discounts, and rewards when you make purchases or take specific actions with our partner merchants. Simply use the mobisite/ to discover offers, shop, and earn savings.

## **3. *How do I redeem my rewards through the Rewards Mobisite?***

To redeem rewards, simply follow the instructions provided with each offer. In most cases, you'll need to enter the code provided on the mobisite at the point of purchase or use a promo code during online checkout.

## **4. *What types of rewards can I earn?***

You don't need to "earn" your rewards. As a member of the Rewards program, you will automatically qualify for discounts and exclusive offers from our benefits partners. The types of rewards may vary depending on the partner and the benefit offered.

## **5. *Are my personal and financial details safe on the Rewards Mobisite?***

Yes, we take the security of your information seriously. We use advanced encryption and security measures to protect your data.

## **6. *How do I reset my password if I forget it?***

You can reset your password by clicking on the "Forgot Password" link on the login screen. Follow the prompts to reset your password.

## **7. *How do I navigate through the Mobisite?***

The mobisite has a user-friendly interface with intuitive navigation, designed for mobile devices. You can explore different sections by selecting icons, logos or using the menu.

## **8. *How do I download and install Rewards Mobisite?***

You do not need to download any App, the platform can be accessed through any internet browser on any mobile Smart device or PC, you can however save the mobisite on your home screen for easier access in the future.